



DIGITAL ASSET USER REQUEST

REQUEST SUBMITTED BY: _____
(name and surname/name of the user)

Name and surname of legal representative: _____
(to be completed only if the request is submitted by a legal entity)

User's personal ID number/company registration number: _____

Residential address/registered office: _____

Email: _____

Phone number: _____

PLEASE INDICATE WHAT THE USER REQUEST RELATES TO:

- Request for information,
- Request for a report on the analysis of the user's digital wallet, i.e. wallet screening,
- Request for issuance of confirmation of a completed transaction or completed transactions,
- Request for issuance of an invoice for the purchase of digital assets,
- Request for confirmation of payment,
- Complaint submitted if a person who has an established business relationship with Crypto12 believes that Crypto12 has violated their rights due to a breach of the provisions of the Law on Digital Assets, the Law on Personal Data Protection, the Rules of Operation, or obligations under the agreement,
- Other request, please specify: _____

PLEASE PROVIDE AN EXPLANATION AND DESCRIPTION OF THE SUBJECT OF THE REQUEST, WITH ANY SUPPORTING EVIDENCE:

PLACE AND DATE: _____

**Request submitted
by:**

Request received by:

(Signature)

(Name and surname)

(Signature)

NOTE: The completed request must be photocopied, and one copy must be handed over to the Request Submitter.