

Account Deletion

You may delete your user account at any time. Deleting your user account does not terminate the contractual relationship established for the provision of services related to digital assets.

If you wish to delete your account, you can click the “Delete Account” button on the Operator’s website or app and follow the instructions, or you can send a deletion request to support@crypto12.com (from the email address you used to register), and we will send you a confirmation of account deletion as soon as we receive your request.

Your account can only be deleted if the balance on your user account is zero.

The User may be a person, sole proprietor, legal entity, entity governed by foreign law, or entity governed by civil law that has established a business relationship with Vescon d.o.o. Belgrade - New Belgrade (“Operator”).